

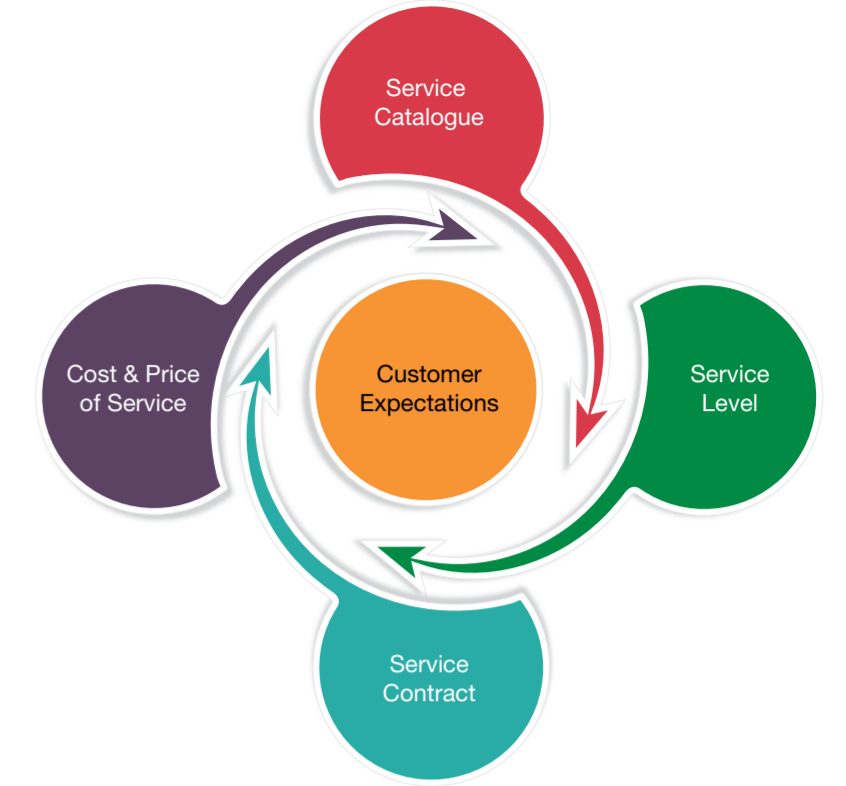
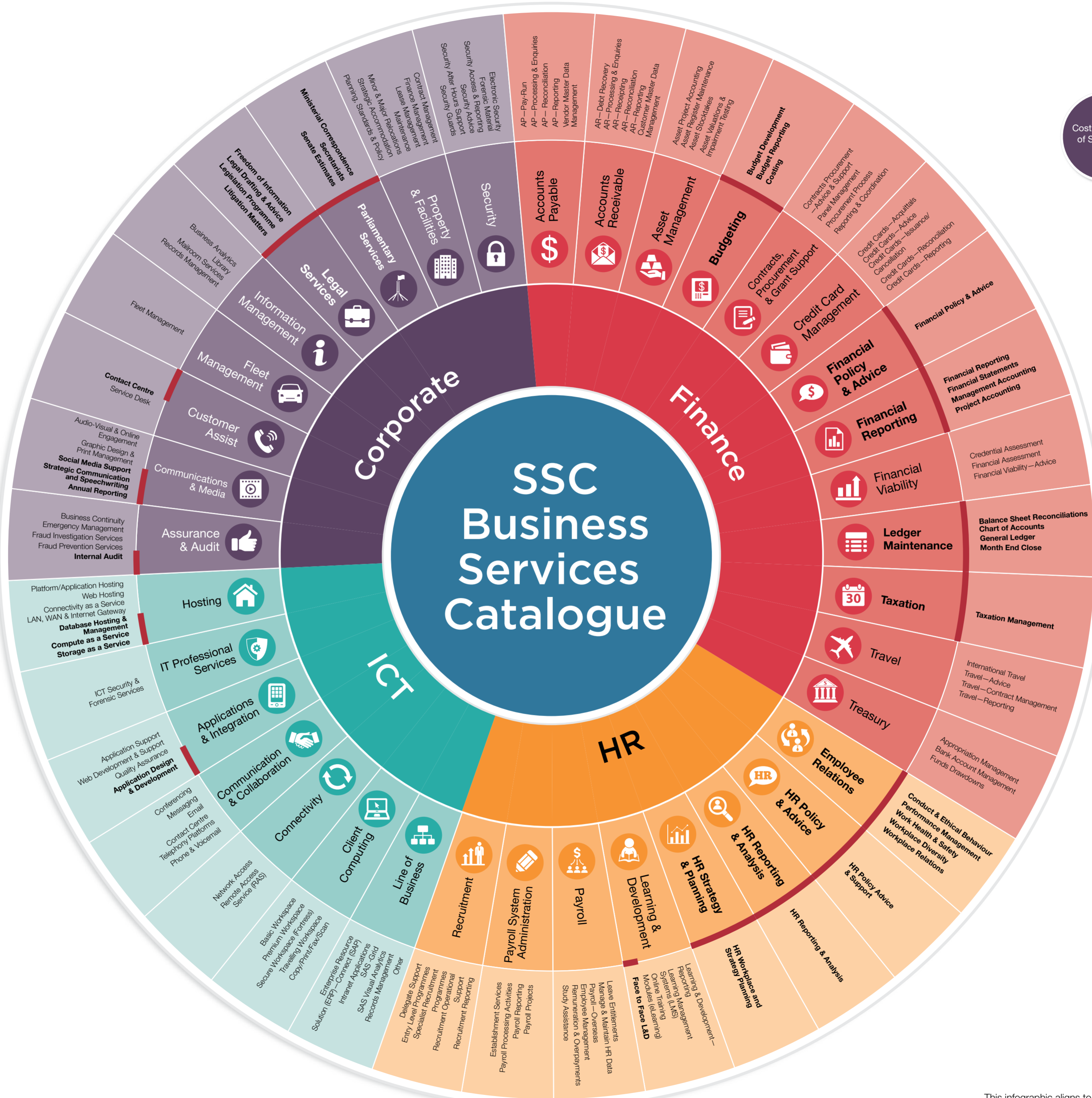


# The SSC Business Services Catalogue Infographic

This Infographic represents the services the SSC offers. These services align to the Whole of Government Corporate Business Services Catalogue. The Service Catalogue is critical for establishing clear and consistent expectations around the service the SSC delivers and how those services are measured, monitored, reported and charged.

The SSC is an innovative approach to harness efficiencies from centralising key corporate functions delivered by the Australian Public Sector (APS). The SSC key objectives are to provide cost-savings, ongoing improvements and efficiencies-of-scale to different parts of the APS.

Core systems, people and processes of the SSC are linked to each of the services in this infographic. Changes to the Catalogue should follow the SSC Service Catalogue Change Proposal Process.



## EXPECTATIONS SUSTAINABILITY

SSCs future is dependent on meeting customer expectations through;

- the right services, at the right level of service,
- delivered at the right price and within an improving costs structure, and
- delivered within the framework of commercial terms.

A change in any one of these elements will change all of the others, impacting on customer expectations and the sustainability of the SSC.

## INFOGRAPHIC LEGEND

